

Data Protection

The personal data collected through this website will be processed based on principles of fairness, legality, transparency and protection of your privacy, subject to and in compliance with the **REGULATION (UE) 2016/679 (GDPR)**

Our Commitment To GDPR

The protection of natural persons with regard to the processing of personal data and rules relating to the free movement of personal data is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

Personal Data Treatment

The procedures for managing the website www.intercind.eu with reference to the processing of personal data of users are described below.

The information is provided pursuant to Article 13 of Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data, as well as on the free movement of such data and that repeals Directive 95/46 / EC (General Data Protection Regulation), to those who interact with web services, accessible electronically from the aforementioned address corresponding to the homepage of the official InterCinD™ website (Lab service Analytica Srl). The information is provided only for the InterCinD site and not for other websites that may be consulted by the user through links.

Holder of the processing of personal data

Following consultation of this site, data relating to identified or identifiable persons may be processed.

The data controller is Lab Service Analytica srl - with registered office in Via Emilia 51 / C - 40011 Anzola Emilia -Bologna (Italy).

Place of Data Processing

The processing related to the web services of this site takes place at the registered office of Lab Service Analytica srl - which has its registered office in Via Emilia 51 / C - 40011 Anzola Emilia - Bologna (Italy), and is only handled by staff of Lab Service responsible for the management of the website or by any external collaborators for the maintenance of the site itself.

The personal data provided by users who use the services rendered by InterCinD via the web - restricted area, newsletter, participation in surveys, registration to conferences and training courses - are used for the sole purpose of performing the service or provision requested, and are communicated to third parties only if this is necessary for that purpose (eg sending service).

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The transfer of personal data to a third country or to an international organization is not foreseen under any circumstances [art.13 paragraph 1 point f)].

Type of data Processed

- **Navigation Data**

The software applications used to operate the InterCinD website acquire some personal data transmitted via Internet communication protocols.

This information is not collected to be associated with identified individuals, but could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of the computers used by users connecting to the site, the addresses in the Uniform Resource Identifier (URI) notation of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (for example a good order, error) and other parameters related to the operating system and the user's computer environment.

These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning.

- **Data provided voluntarily by the user**

For access to certain services provided through the InterCinD website - restricted area, newsletter, participation in surveys, registration to conferences and training courses - the optional and voluntary sending of the e-mail address to the addresses indicated may be requested on the site itself necessary to respond to requests, as well as any other personal data included in the message.

Specific summary information will be shown or displayed on the pages of the site prepared for particular services on request.

On some pages, you can send feedback, update your laboratories details, submit results and download reports and assigned values. The types of personal information collected at these pages are:

- Lab ID
- Name
- Company
- Job Title
- Address
- Email address
- Phone number
- Fax Number
- Analytical Results ID identified
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The retention period of such data is defined by the cancellation request criterion for information provided voluntarily by the user; as regards the technical data managed by the site, such as cookies, the period is defined by the technical characteristics of the cookies defined in the paragraph below Duration of Cookies [art.13 paragraph 2 point a)].

- **Optional provision of data**

Apart from that specified for navigation data, the user is free to provide InterCinD with the personal data required to use the services provided via the web - restricted area, newsletter, participation in surveys, registration to conferences and training courses.

Failure to provide data relating to the fields marked with an asterisk may make it impossible to use the service offered [Article 13 paragraph 2 point e)].

Method of treatment

The processing of personal data takes place through manual, computerized tools suitable to ensure the security and confidentiality of the data themselves and in any case in compliance with the appropriate security measures as required by law [art.32].

Personal data are temporarily collected in a database and may be processed, performed only internally by Lab Service Analytica Srl for the time strictly necessary to achieve the purposes for which they were collected.

In some types of service - for example, reports and processing of analytical data - Lab Service Analytica Srl guarantees anonymity to the user. In this case, the conferred data are subjected to treatment excluding any element that allows to trace the identity of the compiler.

Rights of the interested parties

The subjects to whom the personal data refer can exercise, at any time, the rights provided for by the Regulations, by sending the channels listed below to the appropriate written request. In particular, the parties may legitimately ask:

- a) the updating, rectification or, when there is interest, the integration of data;
- b) the cancellation, transformation into anonymous form or blocking of data processed unlawfully, including data whose retention is unnecessary for the purposes for which the data were collected or subsequently processed;

the attestation that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated, except in the case in which this fulfillment proves impossible or involves a use of means manifestly disproportionate to the protected right [art.13 paragraph 2 point b) and c)].

Requests can be addressed to LabService Analytica srl using one of the following channels:

- E-mail: privacy@labservice.it
- Telephone: +39 051 732351
- Fax: +39 051 732759
- Postal Mail: Lab Service Analytica srl – Via Emilia 51/C – 40011 Anzola Emilia -BO (Italia)

Information Use:

We use the information you provide about you or someone else when placing an order only to ship the product, to confirm delivery and edit invoice. We do not share this information with outside parties except to the extent necessary to complete that order. In particular we share them with Thelys srl that provides administrative service for Lab Service Analytica Srl.

We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

We never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

PT Results are reserved to participants only and any Lab is identified by ID number not related to the Company or Nation. This ID number is assigned by the web system and is changed every three years to avoid breach in confidentiality.

InterCinD will not spread your data outside PT Participant Laboratories and will not supply your Company reference to other subject if not explicitly authorized by your subscription format.

The identity of Participants is confidential and known to person involved in the operation of the PT Scheme only, unless the participant waives confidentiality.

All information supplied by Participant Labs to PT provider are treated as confidential

In exceptional circumstances, when a regulatory authority requires PT results to be directly provided to the authority by the InterCinD, the affected participant will be notified of this action in writing.

Note: All participant records will be kept secure and confidential, and retention time is established in 48 months.

Please consider that some activities could be subcontracted (but your personal data are not shared), in any case the PTP is responsible to the participants for the subcontractor's work, except in the case where a regulatory authority specifies which subcontractor is to be used.

Our Commitment To Data Security:

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Extended information on the use of cookies

Extended information on the use of cookies pursuant to the provision of the Privacy Guarantor n. 229/2014, for those who interact with the InterCinD™ web services, accessible from the following addresses:

- www.intercind.eu
- www.intercind.it

Cookies:

When necessary we may use "cookies" for administrative purposes such as cataloging traffic patterns throughout the site and can use a "cookie" to assign a "User ID" for this purpose.

Cookie : Message given to a web browser by a web server. The message is then stored by the browser in a text file called cookie.txt. Each time the browser requests a page from the server, this message is sent back. A cookie's main objective is to identify users and personalize their visit by customizing web pages for them for example by welcoming them by name next time they visit the same site.

This privacy policy only covers this Website at www.intercind.eu other links within this site to other websites are not covered by this policy.

Cookies, by themselves, cannot be used to find out the identity of any user. If you have a user ID this will automatically identify your computer - but not you - to our servers when you visit our site. Unless you specifically tell us, we will never know who you are, even if we do assign a cookie to your computer.

You can correct factual errors in your personally identifiable information by sending us a "update my details" request.

To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

How Lab Service Analytica (InterCinD) use cookies on www.intercind.eu:

We use cookies to personalize content and ads, to provide social media functionality and to analyze our traffic. We also share information on how we use our site with our partners who analyze web data, newsletters and social media, which may combine them with other information that they have provided or have collected from their use of their services. Agree to our cookies if you continue to use our website.

Below is an explanation of how we use cookies on our website. By browsing the website www.intercind.eu you consent to send cookies to your computer / device for the reasons explained in the table below.

Category COOKIE	Name	Provider	Aim	Expiry	Type
NECESSARY	CookieConsent	Intercind.eu	It stores the status of the user's cookie consent for the current domain	1 year	HTTP
NECESSARY	Wc_cart_hash_#	Intercind.eu	Controls site data access to prevent overload on servers	session	HTML
NECESSARY	Wc_fragments_#	Intercind.eu	Persistent Cart Enabler	session	HTML
NECESSARY	Wordpress_test_cookies	Intercind.eu	Used to check if the user's browser supports cookies.	session	HTTP
PREFERENCE	CookieConsentBulkTicket	cookiebot.com	Allows the authorization of cookies between multiple websites	1 year	HTTP
STATISTICS	_ga	Intercind.eu	Registers a unique ID that is used to generate statistical data on how the visitor uses the website	2 years	HTTP
STATISTICS	_gat	Intercind.eu	Used by Google Analytics to throttle request rate	session	HTTP
STATISTICS	_gid	Intercind.eu	Registers a unique ID that is used to generate statistical data on how the visitor uses the website	session	HTTP
MARKETING	Collect	Google-analytics.com	Used to send to Google Analytics data about user device and behaviour	sessione	Pixel
UNCLASSIFIED	Qtrans_front_language	Intercind.eu	This cookie is used by the CMS to save the settings for choosing the language set by the user. The saved data does not collect information about the user's identity.	1 year	HTTP

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The Company assumes no responsibility for any damage caused, directly or indirectly, from the information available on their pages.

With reference to the content of this agreement, read and expressly accepted, it is noted that the rights and obligations arising therefrom shall be subject to Italian law.

How To Contact Us:

Should you have other questions or concerns about these policies, please call us at +39051732351 OR +39051732356 or send us an email to info@intercind.eu or to privacy@labservice.it

Company

LabService Analytica srl

Address: Via Emilia 51/C- Anzola Emilia -BO

C.F. 03442910372 VAT Nr IT 01512281203

Company

Thelys srl

Address: Via Emilia 51/C- Anzola Emilia -BO

C.F. & VAT nr IT 03350681205